

Terms & Conditions

RESPONSIBILITY HiRoad ADVENTURES and WomenWalkers Travel (“HA” & WW”), its owners, officers, directors, employees and affiliates will provide tours as outlined in this document. HiRoad ADVENTURES and WomenWalkers Travel, its owners, directors, officers and employees act only as an agent for any transportation carrier, hotel, ground operator, or other suppliers of services connected with these trips (“other providers”), and the other providers are solely responsible and liable for providing their respective services. The passenger tickets in use by the carriers and/or other suppliers shall constitute the sole contract between them and the passenger.

HA and WW are not liable for any negligent or willful act or failure to act of any third party, such as hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions, food service or entertainment providers etc. Without limitation, we are not responsible for any injury, loss, or damage to personal property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, weather, force major, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities or the threat thereof, of any kind, epidemics or the threat thereof, illness, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely, dangers associated with animals, marine life, or vegetation of any sort, dangers incident to recreational activities such as kayaking, sailing, canoeing,

rafting, hiking, bicycling, etc., sanitation problems, food poisoning, lack of, access to or quality of medical care, difficulty in evacuation in case of medical or other emergency, negligence of shipboard or other physicians or medical personnel or for any cause beyond our direct control. In addition, the participant releases HA and WW from their own negligence and assumes all risk thereof. Neither HA nor WW shall be liable for any air carrier's cancellation penalty incurred by the purchase of a nonrefundable ticket. Baggage and personal effects are at all times the sole responsibility of the participant.

ASSUMPTION OF RISK By registering for a HA or WW tour, the participant acknowledges that he/she is aware that adventure travel such as the trip he/she is undertaking involves potentially dangerous activities, with a risk of illness, injury or death which may be caused by forces of nature, illness, or by willful or criminal conduct of third parties or by terrorism. The participant further acknowledges that weather conditions may be severe, adverse and/or unpleasant and that medical services or facilities may not be readily available or accessible during some or all of the time during which he/she is participating on the trip.

VOLUNTARY PARTICIPATION By registering for a HA or WW tour, the participant acknowledges that he/she has voluntarily applied to participate on this trip and that he/she has read the description of the trip as it appears on the website.

BINDING ARBITRATION I agree that any dispute concerning, relating or referring to this contract, the brochure, or any other literature concerning my trip, or the trip itself shall be resolved exclusively by binding arbitration in Columbus, Ohio, according to the then existing commercial rules of the American Arbitration Association. Such proceeding will be governed by

substantive Ohio law without regard to the Ohio Arbitration Act. The arbitrator(s) and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

PAYMENTS, CANCELLATIONS AND REFUNDS To reserve space on a HA or WW tour, a \$400 per-person non-refundable deposit is required. Final payment of the balance is due no later than 90 days prior to departure. Prices are in US dollars and all payments are to be made in US dollars.

A reservation may be cancelled minus deposit if full payment has not been received by 90 days prior to departure. For reservations made within 90 days of the departure date, full payment is required when the reservation is accepted.

After making a reservation, the participant will receive a detailed pre-trip package with clothing and equipment lists, invoice, insurance information, and other information needed to prepare for the trip. Final trip details will be sent three weeks prior to departure.

All cancellation notices must be received in writing and will become effective as of the date of the postmark. If participant cancels 90 days or more prior to departure, a refund less deposit is rewarded. Per-person charges for cancellations that occur less than 90 days prior to departure are as follows: 89 to 60 days prior to departure: 50% of the tour cost less deposit is refunded; 59 to 30 days prior to departure: 25% of the tour cost less the deposit is rewarded; 44 or fewer days prior to departure: no refund whatsoever is rewarded. This policy also applies to pre- and post-trip extensions. Any airline tickets issued are subject to the carrier's refund

policy. Leaving a tour in progress, for any reason whatsoever, will not result in a refund, and no refunds will be made for any unused portions of a tour. No refunds will be given for unused hotel rooms, meals, sightseeing trips, or trek arrangements.

We highly recommend the purchase of travel insurance to protect oneself in case of an unexpected medical emergency.

We reserve the right to cancel any trip because of inadequate enrollment that makes the trip economically infeasible to operate or because of our concerns with respect to the safety, health, or welfare of the participants. If a tour is canceled by us prior to departure, HA and WW will provide the participant with a full refund of monies paid to them; except in the event cancellation is due to a significant event that makes it infeasible to operate the tour as planned, in which case HA and WW will provide the participant with a refund and/or credit toward a future HA or WW tour equivalent to monies paid to them. If we cancel the trip in progress, the participant will receive a prorated refund and/or a credit based on the number of days not completed on the tour. We will not be responsible for any additional expenses incurred by participant in his/her preparation for the trip (e.g., nonrefundable airline tickets visa fees, if applicable clothing, equipment and medical expenses, etc.).

ITINERARY CHANGES The itineraries and staff presented in the itinerary are subject to modification and change by HA or WW. We reserve the right, without penalty, to make changes in the published itinerary whenever, in our judgment, conditions warrant, or if we deem it necessary for the comfort, convenience, or safety of participants.

WHAT YOUR TRIP INCLUDES Accommodations and meals as indicated in the itinerary; pre-departure information; entrance fees, excursions, and

sightseeing noted as included in the itinerary; ground transportation during the tour; transfers to and from group flights where applicable and noted in itinerary; services of licensed guide. For itineraries that include camping, camp and cook staffs, tents, kitchen and dining tents and, necessary trip equipment. Please note: The "B, L, D" notations apply to the period during the tour only and do not include any meals on flights to/from the trip. International airfare, gratuities, beverages and personal items are not included.

SINGLE TRAVELERS Accommodations (hotels, tents, Guest Houses) are based on double occupancy. If the participant prefers single accommodations, he/she must pay a single supplement fee, which is listed in the Trip Itinerary. If the participant is traveling alone and wishes to share accommodations, we will assign him/her a roommate of the same gender. If there is no one with whom the participant can share, he/she is required to pay the single supplement fee.

INSURANCE Trip cancellation insurance is available at an additional cost and is strongly recommended.

For more information or to enroll, contact judy@hiroadadventures.com

BAGGAGE We assume no liability for loss or damage to baggage in transit to and from a HA or WW tour. We recommend purchasing the supplemental travel insurance package.

DELAYS & COST INCREASES We will not be responsible for providing any reimbursement for delays in the trip due to bad weather, trail conditions, water levels, road conditions, transportation delays, or government intervention. While we will do everything possible to maintain the listed prices, if it is necessary to levy a surcharge, we reserve the right to do so,

and notification will be given at the time of final invoicing.

MEDICAL & HEALTH The participant certifies that he/she is physically fit and does not have a condition that would limit mobility. Participant further certifies that he/she does not have any mental, physical, or other condition or disability that would create a hazard for him/herself or other participants. It is vital that anyone with medical issues make them known to us well before departure. We reserve the right in our sole discretion to accept, decline to accept, or remove any participant on a HA or WW trip at any time during the trip. In the event of removal from a trip, refunds are not given. Hospital facilities or appropriate medical facilities or doctors are often unavailable and evacuation can be prolonged, difficult, and expensive. We assume no liability regarding provision of medical care.

PHOTOGRAPHY We reserve the right to take photographs or videos during the operation of any tour or part thereof and to use the resulting photography, videos, or recordings for promotional or commercial use. By making a reservation on a WW OR HA tour participant agrees to allow his/her likeness to be used by WW OR HA without compensation to participant. If participant prefers that his/her likeness not be used, he/she must notify us in writing prior to departure of the trip.

I, _____, (print name) have read the terms and conditions for WomenWalkers and HiRoad ADVENTURES tours and agree to all the terms as are written in this document.

SIGN _____